GOENERAE OCHMISSION

STATE OF ILLINOIS	)	)	SS	VERIFICATION SERVIS OFFICE
COUNTY OF MCLEAN		)	55	, 2141 101 121

James R. Hargrave, being first duly sworn, deposes and states that he is the Assistant Vice President-Regulatory & Governmental Affairs for Verizon North Incorporated; that he is authorized by Verizon North Inc. and Verizon South Inc. to make this verification; that he has read the above and foregoing Joint Petition for and Statement in Support of the Approval of a Resale Agreement Among Verizon North Inc. f/k/a GTE North Incorporated, Verizon South Inc. f/k/a GTE South Incorporated, and ServiSense.com, Inc. and knows the contents thereof; and that said contents are true to the best of his knowledge, information and belief.

Assistant Vice President-Public Policy & External Affairs

"OFFICIAL SEAL"
JONNA A. FRICKE
Notary Public, State of Illinois
My Commission Expires 8/18/03

Notary Public

My commission expires:

ILLIMOIS CONTERES COMMISSION

STATE OF <u>MASSACHUSETTS</u> COUNTY OF <u>MIDDLESEX</u>	)	SS	VENIFICATION 11 100
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Christopher J. McKeown, being first duly sworn, deposes and states that he is the President and CEO of ServiSense.com, Inc.; that he is authorized by ServiSense.com, Inc. to make this verification; that he has read the above and foregoing Joint Petition for and Statement in Support of the Approval of a Resale Agreement Among Verizon North Inc. f/k/a GTE North Incorporated, Verizon South Inc. f/k/a GTE South Incorporated and ServiSense.com, Inc. and knows the contents thereof; and that said contents are true to the best of his/her knowledge, information and belief.

Christopher J. McKeown President and CEO

ServiSense.com, Inc.

Subscribed and sworn to before me, a notary public for the State of Massachusetts this 23<sup>rd</sup> day of October 2000.

Notary Public

My commission expires: November 24, 2006